

Overview

- **Level:** 3
 - **Reference:** 600/0174/4
 - **Total Qualification Time:** 790
 - **Guided Learning Hours:** 591-658
 - **Subject Area:** Non-Technical
 - **Type:**Parts
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Who is it suitable for?

This learning programme provides the essential knowledge for vehicle parts personnel working with a wide range of vehicles in all types of garages, dealerships and specialist vehicle parts outlets.

About

The qualification covers all the techniques for today's industry:

- Selling parts
- Improving customer service
- Commercial awareness
- Stock taking
- Stock management

Progression

When an apprentice has achieved a L3 Apprenticeship, they can then choose to broaden their education and training in other ways from this firm base.

Assessment

This qualification is assessed via

- online multi-choice testing
- a range of off-the-job assessments
- 50% is assessed in a practical work environment